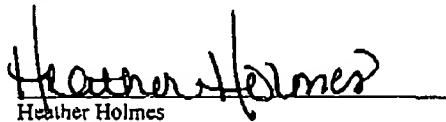


PATENT**MS160268.01/MSFTP195US****CERTIFICATE OF FACSIMILE TRANSMISSION**

I hereby certify that this correspondence (along with any paper referred to as being attached or enclosed) is being faxed to 703-872-9306 on the date shown below to Mail Stop AF, Commissioner for Patents, P.O. Box 1450, Alexandria, Virginia 22313-1450.

Date: 11/12/04


Heather Holmes

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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re patent application of:

Applicant(s): Jeff A. Zimniewicz, *et al.*

Examiner: Michael J. Yigdall

Serial No: 09/771,761

Art Unit: 2122

Filing Date: January 29, 2001

Title: SYSTEM AND METHOD TO FACILITATE INSTALLATION AND/OR REMOVAL OF COMPONENTS

Mail Stop AF
Commissioner for Patents
P.O. Box 1450
Alexandria, Virginia 22313-1450

REPLY TO FINAL OFFICE ACTION DATED SEPTEMBER 23, 2004

Dear Sir:

Favorable consideration of the above-identified patent application is respectfully requested in view of the comments below.